










Category	Crystal Palace Park Accessible Facilities
<p><b>Standing and Queuing</b></p> 	<p>This category is awarded to people who find standing and/ or queuing a substantial barrier. This may include individuals who physically cannot stand/ queue for any significant amount of time or people that have an issue with understanding the concept of queuing. If you have this symbol the festival recognises you may require access to:</p> <ul style="list-style-type: none"> <li>• Raised Viewing Platforms (must have Distance symbol in addition to this symbol)</li> <li>• Ground Level Viewing Area</li> <li>• Accessible Toilets</li> <li>• Accessible Entrance Lane</li> <li>• Accessible Bar Lanes</li> </ul>
<p><b>Level Access</b></p> 	<p>This category is awarded to people who require wheelchair accessible facilities. If you have this symbol the festival recognises you may require access to:</p> <ul style="list-style-type: none"> <li>• Raised Viewing Platforms</li> <li>• Accessible Toilets</li> <li>• Accessible Entrance Lane</li> <li>• Accessible Bar Lanes</li> </ul>
<p><b>Distance</b></p> 	<p>This category is awarded to people who have difficulties with distance. If you have this symbol the festival recognises you may require access to:</p> <ul style="list-style-type: none"> <li>• Raised Viewing Platforms (must have standing and queuing symbol in addition to this symbol)</li> <li>• Ground Level Viewing Area</li> <li>• Accessible Toilets</li> <li>• Accessible Entrance Lane</li> <li>• Accessible Bar Lanes</li> </ul>
<p><b>Urgent Toilet Access</b></p> 	<p>This category is awarded to people who may need urgent access to toilets. If you have this symbol the festival recognises you may require access to:</p> <ul style="list-style-type: none"> <li>• Urgent access to any toilet at the festival.</li> </ul>

<p><b>Assistance Dogs</b></p> 	<p>This category is awarded to people who have a registered assistance/ guide dog that has been trained by an accredited organisation. If you have this symbol the festival recognises you may wish to bring your assistance/ guide dog to the festival and may require access to:</p> <ul style="list-style-type: none"> <li>• Accessible Toilets</li> <li>• Gound Level Viewing Area</li> <li>• Accessible Entrance Lane</li> <li>• Accessible Bar Lanes</li> </ul>
<p><b>Essential Companion</b></p> 	<p>This category is awarded to people for whom it would be significantly difficult to access services without support from another person. If you have this symbol and are a festival ticket holder the festival recognises you may require a:</p> <ul style="list-style-type: none"> <li>• Free Essential Companion Ticket</li> </ul>
<p><b>Visual Information</b></p> 	<p>This category is awarded to people who are blind or have a visual impairment. If you have this symbol the festival recognises you may require access to:</p> <ul style="list-style-type: none"> <li>• Accessible Toilets</li> <li>• Ground Level Viewing Area</li> <li>• Accessible Entrance Lane</li> <li>• Accessible Bar Lanes</li> </ul>
<p><b>Audible Information</b></p> 	<p>This category is awarded to people who have difficulty accessing or processing audible information. If you have this symbol the festival recognises you may require access to:</p> <ul style="list-style-type: none"> <li>• BSL Interpreting Provision on request</li> <li>• Hearing loop system</li> </ul>
<p><b>Miscellaneous</b></p> 	<p>This category is awarded to people who have an access requirement not identified on their access card or pass.</p> <p>If you have this symbol the festival asks that you provide additional information with your application.</p>